

BUILDING



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PROJECT PROFILE

TRANSFORMING WINNIPEG'S TOP TOURIST DESTINATION

Tourists and local Manitobans taking a trip to The Forks are in for a treat for the senses. The historic landmark has undergone multiple construction renovations that will have visitors seeing, doing, tasting and experiencing more than ever before.

Major overhauls at Winnipeg's top tourist destination include converting the 10,000-square-foot Travel Manitoba Visitor Information Centre at The Forks into a hybrid of modern office space and a state-of-the-art interactive visitor information hub, renovating The Forks offices in Union Station and adding three new eating establishments in The Forks Market.

To achieve the transformation, The Forks Renewal Corporation enlisted Westland Construction Ltd. as Construction Manager to join the client's team and assume responsibility for overall management and construction.

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Fools & Horses - The Forks, Winnipeg

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"We find The Forks, and their representative Jeff Badger, to be a very informed and intelligent client that fully understands the construction management process," says Craig Hildebrandt, Westland's Vice President and Project Manager.



"Over the last four years, we've really formed a trusting relationship with The Forks leading to very efficient projects."

The first of the projects – the Travel Manitoba space – appropriately reflects many of the province's natural features

and attributes, including interior floors made out of locally-sourced laminated timbers, and a mezzanine railing showcasing Indigenous art scenes custom designed by community artists.

Sputnik Architecture created a design which successfully reinvented the building to house offices for the entire Travel Manitoba staff under one roof and in conjunction with Westland renovated the existing display-centric visiting area into something digitally-interactive and visitor-friendly.

Most recently, Westland made their mark on the heart of The Forks – The Forks Market. The company completed construction of Fools & Horses, an airy, urban coffee kiosk and two restaurants – The Red Ember and Passaro – all part of the same multi-restaurant project.

"When you walk into The Forks, into the commons area, your eyes are completely drawn to The Red Ember," Hildebrandt says, describing the hip pizza eatery's bronze design features and stunning tile work.

Passaro's quaint dining area is accentuated by a custom-designed ceiling and ribbed wood wall feature.

And the shining quality of the coffee emporium is the ultra-modern lighting and contemporary vibe.

According to Hildebrandt, each of the restaurants was treated as an individual project and had their own construction schedule.

"We had to work with incredibly tight construction timelines while maintaining full access to the remainder of The Forks common areas."

Construction of Fools & Horses finished and the operation was off to the races before construction on the remaining restaurants took off. Due to the detailed design required for the small spaces – The Red Ember measures 950 square feet and Passaro is slightly larger at 1,600 square feet, once design was complete, Westland was faced with a tight six weeks to complete the projects.



"We were able to – in working with the consultants at Number TEN Architecture, the trades and The Forks –

turn both restaurants over on schedule," reveals Hildebrandt, adding that, "Thanks to Number TEN's talents, the result is three separate establishments that are all unique in design and visually striking."

"We're very proud to be part of The Forks and to work with a group that has dedicated the last 30 years to improving an area in our city that was once complete obsolete railyards and turning it into a popular tourist attraction." ❏

CELEBRATING OVER 35 YEARS; CELEBRATING THE FUTURE

DID YOU KNOW?

YESTERDAY



Westland is proud to announce that it has recently exceeded **three calendar years without a time-loss incident!** Westland's commitment to working safely is also evidenced by scoring 97% on a recent audit of it's COR™ certified safety program. Putting safety into action has resulted in accident rates that are among the lowest in the industry.

TODAY



Construction of the new **Fort Rouge Glass** location in the South Landing Business Park is near complete. Fittingly, the new facility, designed by Republic Architecture, features a fresh-looking glass façade with two levels of office and show room space, as well as a fabrication and warehouse facility.

TOMORROW



Westland has been hired as the Construction Manager for neighbouring Ventura Development's condo project, **The McMillan**, an exclusive luxury development offering 12 customizable residences, ranging from 1,200-1,500 square feet, in the heart of Winnipeg's Crescentwood/River Heights area. Visit <http://themcmillan.ca> for more information.

THE GROSE REPORT

THOUGHTS FROM WESTLAND'S CEO



Peter Grose

The last few years have been marked by considerable change and sustained growth for Westland Construction, with a highlight being our move to new offices on

Dovercourt Drive in south-west Winnipeg. Most recently, we embarked on the next phase in our pursuit of continuous improvement with the redevelopment of our mission, vision and corporate values.

As an organization that has obtained an International Organization for Standardization certification (ISO 9001:2008 certified since 2010) and developed a strong set of systems and processes over the years, it's our intent to develop and implement a more robust staff performance measurement system. We're confident that by focusing on individual staff performance we'll become an even more efficient, well-run business which can only benefit our staff and clients alike.

Because collaboration is one of the keys to our company culture, we invited our entire staff to weigh in on issues and roles within the company during our recent annual Professional Development (PD) Day. As a group we discussed "Who are we?", then carried on to "a mission with a vision" and then we spent the afternoon pulling apart some of the various positions at Westland, including project manager, project administrator, superintendent and tradesperson. Our discussion covered both the things that we do and the performance standards we want to measure up to.

Thanks to input from our entire office and field staff members, the result is a mission, vision and a set of guiding principles - our company term for corporate values - that reflect the foundation of our company and how we aspire to do business every day.

I'm proud of the complete team effort from our staff in developing a mandate that is personal and reflective of our company philosophy and that is forward-thinking and inspiring. As the cornerstone of our



Westland PD Day 2017

company, we've appropriately displayed Westland's mission and vision on the walls of our office boardroom, the centrepiece of our new home on Dovercourt Drive.

Our Mission:

We strive to meet client and staff expectations in the construction industry through quality, respect and continuous improvement.

Our Vision:

To be the industry leader by exceeding client expectations through innovation and Lean Construction principles.

Our Guiding Principles:

- *Respect, Integrity & Pride*
- *Building relationships through continuous improvement and growth*
- *Commitment to quality through teamwork*
- *Efficient & effective communication*
- *Professionalism in all that we do*

Read the writing on the wall; at Westland it's a positive sign. 📖

*Peter Grose is the Chief Executive Officer of Westland Construction Ltd.
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INDUSTRY INSIGHTS

THE ROADS THAT LEAD UP TO THE FORKS

The Forks North Portage centralized its head office last year, merging the Portage Place office with The Forks Market office, all under one roof in Union Station.

Paul Jordan, CEO, The Forks North Portage, has been in various roles within the organization since 1991.

"This site has been totally transformed from the old, abandoned railyard that it was for twenty years before The Forks took over in 1989," says Jordan. "By leasing our office space in Union Station, we are continuing to work towards goals set out for The Forks at its inception - that is developing the site as a connection to communities including St. Boniface, downtown and beyond through means of active transportation."

Eventually, the intention is to further promote the use of Union Station as a gateway to

The Forks and as a transit and active transportation hub, joining the Assiniboine Ave. bike lane through Union Station and The Forks site, then over the Esplanade Riel to St. Boniface.



Paul Jordan is the Chief Executive Officer of The Forks North Portage

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"We're extremely satisfied with the work that Westland has put into our new office space, working off modern design by 546 Architecture," says Jordan. "We were able to get into this space, expose a ton of the original ceiling, flooring and fixtures, and arrange it in such a way that we have a ton of natural light, private work spaces functioning in a relatively open concept."

When working with heritage buildings like The Forks Market and spaces as old and ornate as Union Station, The Forks is a demanding client and appreciates Westland Construction's ability to adapt to changing ideas on the fly, based on discoveries made once construction is underway.

The Forks' relationship with Westland Construction has been integral to much of the refresh and renovation in The Forks Market and head office over the last four years, which has led to a significant increase in visitation to Winnipeg's most cherished meeting place and tourist destination. 📍

WESTLAND PERSONALITY

GERRY POIRIER



Gerry Poirier is a Westland Site Superintendent

The next time you pop by The Red Ember or Passaro, two new trendy restaurant kiosks in The Forks Market, you can thank Westland Construction's Gerry Poirier.

Poirier may not

have made your gourmet wood-fired pizza, but he did have a critical part in the construction of the eateries.

As a superintendent with Westland, Poirier has been running the day-to-day operations on The Forks construction sites and controlling the short-term schedule. His responsibilities include quality control, keeping his team as well as the sub trades on track, and more. Poirier says he enjoys his role because his job is always changing, especially as he moves from project to project.

"Some jobs you're not just marshalling trades, but you're on the tools as well," explains Poirier. "But for the most part, it's keeping everything organized and running on schedule."

Poirier came to Westland close to 14 years ago,

when a friend introduced him to the Westland Way.

"I was actually welding and one of the supervisors for Westland at the time was one of my friends and he brought me over."

He credits the people and the company culture for the many years he has been with Westland.

"I really like the company, I like the people and I like what we do," Poirier explains.

A father of three, Poirier is busy keeping his life off the construction site on schedule as well. His 18-year-old, 13-year-old and 9-year-old are all active in hockey, baseball and other extra-curricular activities.

"I coach hockey teams, baseball teams, I coach my kids' sports and I play hockey as well," says Poirier.

Even though Poirier is in a leadership position on the construction site, on the ice and on the field, he says that he is a pretty laidback guy.

"I'm fairly easy to get along with and I think people would say that I help make a job go a little bit smoother," Poirier says.

If you're interested in checking out Poirier's latest projects first hand, take a trip to The Forks; just make sure to schedule it around meal time. 📍

CONTINUOUS IMPROVEMENT KAIZEN KORNER

Kaizen Korner recognizes recent professional achievements of Westland staff

- Craig Hildebrandt appointed as a Westland Vice President
- Gary Gallaher was certified as a Red Seal Carpenter
- Carpentry Apprenticeship Program
 - Kris Horvat completed Level 1
 - Brett Cowan completed Level 3
 - Kyle Peters completed Level 3
 - Jan Zaretski completed Level 3
- Peter Grose received his CM-Lean designation
- Sheena Braun was accepted to the Board of Directors of the MWC & joined the PEO Chapter H of Winnipeg

Westland Construction is a full-service General Contractor serving the institutional, commercial, and industrial sectors through new construction, civil support, and renovations. We care about process and getting it right – for the buildings you see and the infrastructure you don't.

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ISO^{9001:2008} Certified

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